START Treatment & Recovery Centers, Inc. is a non-profit organization providing outpatient treatment for adults with addiction and outpatient mental health services for adolescents.

**Addiction Treatment Services for Adults:**
- Outpatient Medication-Assisted Treatment Programs:
  - Methadone and Suboxone Induction and Management
  - Individual, family and group counseling
  - Primary care
  - Specialized services for HIV/AIDS and Hepatitis C
  - Vocational counseling and support
- Outpatient Chemical Dependence Program:
  - Individual, family and group counseling
  - Psychiatric and medication management services

**Mental Health Services for Adolescents:**
- Individual, family and group therapy
- Psychiatric and medication management services
- Psychoeducation

### ELIGIBILITY REQUIREMENTS

**Medication Assisted Treatment Programs:**
- Adult over 18 years (can accept 17-year olds in some circumstances)
- Opiate addiction in the previous 12-month period (assessed by START during intake) or transferring from another Medication Assisted Treatment Program

**Chemical Dependence Outpatient Program:**
- Adult over 18 years
- Substance use disorder diagnosis e.g. cocaine, marijuana, alcohol or other (assessed by START during intake)

**Mental Health Services for Adolescents:**
- Age 12-17 years
- Diagnosis of mental illness (assessed by START during intake)

### REFERRAL AND ADMISSIONS PROCESS

**Addiction Treatment Services for Adults:**
- Either call to schedule an appointment or walk-in between 7am-10:30am.
- IDs Accepted: Photo ID, Social Security Card, Medicaid Card
- Insurance: Fee for service Medicaid and Medicaid Managed Care accepted
- Sliding-scale fee available for persons without insurance

**Mental Health Services for Adolescents:**
- Call to schedule an appointment
- Bring any form of ID
- Insurances Accepted: Affinity, Emblem Health (Medicaid), Fidelis, Health First, Metro Plus, NY State (Medicaid), Visiting Nurse, Empire Blue Cross, Amida Care, Emblem Health (Commercial), GHI, Medicare, NY Empire, United Healthcare, WellCare
- Sliding-scale fees available for persons without insurance

**Walk-Ins are Welcome!**

Note: All listed services are provided directly by START.
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## Locations and Operating Hours
All Programs Accept Walk-ins and Appointments

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<thead>
<tr>
<th>Location</th>
<th>Address</th>
<th>Phone</th>
<th>Fax</th>
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<tbody>
<tr>
<td>Starting Point</td>
<td>119 West 124th Street</td>
<td>212-932-2676</td>
<td>212-865-2472</td>
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<tr>
<td>Kaleidoscope</td>
<td>119 West 124th Street</td>
<td>212-932-2810</td>
<td>212-864-0267</td>
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<tr>
<td>Third Horizon</td>
<td>2191 Third Avenue</td>
<td>212-348-5650</td>
<td>212-987-3023</td>
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<tr>
<td>Highbridge</td>
<td>2406 Amsterdam Avenue</td>
<td>212-543-2782</td>
<td>212-543-228</td>
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<tr>
<td>Fort Greene</td>
<td>937 Fulton Street</td>
<td>718-789-1212</td>
<td>718-789-1759</td>
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<td>Bushwick</td>
<td>1149-55 Myrtle Avenue</td>
<td>718-574-1801</td>
<td>718-919-1535</td>
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<tr>
<td>East New York</td>
<td>494 Dumont Avenue</td>
<td>718-385-4000</td>
<td>718-342-7835</td>
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<tr>
<td>REACH</td>
<td>119 West 124th Street</td>
<td>917-386-1797</td>
<td>212-865-2485</td>
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<tr>
<td>Teen START</td>
<td>119 West 124th Street</td>
<td>212-222-2069</td>
<td>212-865-2485</td>
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<tr>
<td>East New York</td>
<td>494 Dumont Avenue</td>
<td>718-385-4000</td>
<td>718-342-7835</td>
</tr>
</tbody>
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### Medication-Assisted Treatment for Adults with Opiate Use Disorders
Monday through Friday: 6:30am – 3:30pm. Saturday: 7am-12pm.

### Chemical Dependence Outpatient Program for Adults with Substance Use Disorders

#### REACH
119 West 124th Street, New York, NY 10027
Telephone: 917-386-1797
Fax: 212-865-2485
Monday through Friday: 6:45am – 3:00pm
Saturday: CLOSED

### Outpatient Mental Health for Adolescents (age 12-17)

#### Teen START
119 West 124th Street, New York, NY 10027
Telephone: 212-222-2069
Fax: 212-865-2485
Monday through Friday: 3pm – 9pm
Saturday: 10am – 3pm

### Collaboration Post-Referral
With consent from the patient/adolescent, START can coordinate care and services with other providers or service agencies.

### About START Treatment & Recovery Centers

#### START Mission
To provide the highest quality of compassionate, comprehensive, evidence-based healthcare and social services; education of the public concerning maintenance of healthy lifestyles; and cutting-edge behavioral, biomedical and healthcare services research.

#### START Vision
START is dedicated to transforming the perception of addiction and behavioral health disorders by bringing dignity and respect to the lives, families and communities we serve.

Please visit our website for more information [www.startny.org](http://www.startny.org)

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